

11<sup>th</sup> November 2022

To whom it may concern,

## **James Walker & Co Ltd Counterfeit, Fraud and Suspect Item statement – Issue 1**

James Walker & Co Ltd recognises that counterfeiting and fraudulence of parts is a serious global issue.

As such, in line with our BS EN 9100:2018 accredited Quality Management System, we have implemented processes to prevent counterfeit, fraudulent and suspect items use and their inclusion in product(s) delivered to our customers. As part of our internal processes we have committed to the:

- Training of appropriate persons in the awareness and prevention of counterfeit, fraudulent and suspect items.
- Internal Whistleblowing Policy providing a mechanism for anonymous reporting of suspect or fraudulent activity.
- Robust management of change control where part obsolescence within the supply chain is a factor.
- Only procuring parts from internally controlled approved suppliers list, of which counterfeit prevention requirements are flown down and acknowledged as part of the approvals and monitoring process.
- Assuring traceability of parts and components through the supply chain.
- Verification via documentation checks and material tests as part of incoming goods receipt, which support in the detection and prevention of counterfeit, fraudulent and suspect items.
- Quarantine and reporting of detected counterfeit, fraudulent and suspect items.

Any concerns relating to counterfeit, fraudulent and suspect items in relation to James Walker & Co Ltd supplied items should be immediately reported to the Quality Manager at the above address for the issue to be fully investigated and reported.

Yours faithfully,



Mark Richardson  
Quality Manager